



Customer Service for Health and Social Care Settings Certificate Level 2

Course Overview

This qualification aims to develop an understanding of Customer Service for Health and Social Care Settings

What Qualifications Or Experience Do I Need?

There are no previous entry requirements for this qualification. As this is a Distance Learning programme, you must be able to commit some spare time to work on your assessments in between your tutorials.

How Long Is The Course?

12 weeks

How Will I Learn?

By reading the information booklets and answering questions.

How Will I Be Assessed?

Your tutor will assess your work and provide you with feedback. There are no exams to this course.

Attendance Mode

Distance Learning

Course Type

Full Time & Part Time

Subject Area

DL